



Northwest Motorcoach Association's
2026 Mechanic, Technology & Operator Conference with Active Shooter Training
Radisson Seattle Airport
18118 International Blvd
Seattle, WA 98188
Telephone: 206-244-6666

Monday
April 20, 2026

2:00 pm – 4:00 pm Registration Opened
Badges Sponsored By: Sardo Bus and Coach Upholstery

4:00 pm – 6:00 pm NWMA Board of Directors Meeting

5:30 pm 6:00 pm Vendor Set-Up

6:00 pm – 7:00 pm Vendor Reception – The perfect opportunity to highlight your products in a relaxed setting. Registered vendors will receive tables to display their information.
Sponsored By: Temsa North America, Inc.

7:00 pm – 8:30 pm Dinner at the hotel
Sponsored By: Prevost

Tuesday
April 21, 2026

8:00 am – 4:00 pm Registration Opened
Badges Sponsored By: Sardo Bus and Coach Upholstery

7:00 am - 8:30 am Breakfast at the hotel on your own

8:30 am Tech's Depart/Meet MTR Western, 78. Detroit Ave, Seattle, WA

8:00 am – 9:00 am Education Session I – Operators/Staff – FMCSA Compliance Review Requirements – Be Proactive! Know What You Need To Have In Place and What to Expect
Presenter (s): Kim Claytor, Compliance Director/Sales Manager @ Rick Fore, FMCSA Compliance Specialist, FleetSafe Solutions

9:00 am – 9:45 am Education Session II "**Best practices for hiring, retention, and recruiting**

Presenter: MCI Human Resources Specialist

9:45 am – 11:30 am Educational Session III – Operators/Staff – 5N5 Cybersecurity Workshop – 5N5 is a cybersecurity workshop series on/about “five non-technical actions to consider in five days”. It is specifically designed for transportation owners and operators to learn about policy or procedural actions that can be implemented to enhance their company or agency’s cybersecurity posture.

Presenter(s) – Ethan Dwyer and Lucas Hubbard – Transportation Security Inspectors – Cyber, TSA Surface Operations, Western Region..

9:00 am – 4:00 pm Mechanic Educational Sessions at MTR

9:00 am -11:15 am **Auxillary Heating System Maintenance: Proheat & Eberspächer Training** - This session provides practical training on the maintenance, operation, and troubleshooting of **Proheat and Eberspächer auxiliary heating systems** commonly used in motorcoaches. Participants will review key system components, preventative maintenance practices, and common diagnostic procedures to help ensure reliable cold-weather performance. Designed for technicians and maintenance managers, this session will help reduce downtime, improve efficiency, and extend the life of auxiliary heating system equipment.

Presenter(s):

Scott Gallegos, Technical Solutions Manager, MCI

George Lenus, Manager – Training and National Account Support Systems & Solutions, Eberspaecher Climate Control Systems USA.

11:30 am – 12:30 pm **BraunAbility wheelchair lifts** - Maintenance and Troubleshooting on wheelchair lifts

Presenter: FRANÇOIS CARON, Canadian Commercial and North American Motor Coach Sales, BraunAbility

**12:30 pm – 2:00 pm Lunch all together at MTR
Sponsored By: Lancer Insurance Company & Bridgestone**

2:00 pm – 3:00 pm **Battery Maintenance for Motorcoaches** - Battery maintenance is a key part of a motorcoach’s preventative maintenance program. Batteries power essential systems such as engine starting, lighting, HVAC controls, and onboard electronics. Routine checks for corrosion, secure connections, and proper charging help ensure reliable operation. For many fleets, batteries are the **third largest expense after fuel and tires** due to the number required per coach and their regular replacement cycle. Proper maintenance helps extend battery life, reduce failures, and prevent costly downtime.

Presenter: TBD

3:00 pm – 4:00 pm **Maintaining Emergency Exit Systems: Mechanical Inspection & Safety Compliance** - Properly functioning emergency exits are a critical mechanical safety component on every motorcoach. This session will focus on the maintenance and inspection of emergency exit systems, including roof hatches, side windows, and rear emergency doors. Participants will review common mechanical issues such as worn latches, faulty release mechanisms, damaged seals, and obstructed hinges that can prevent exits from operating properly during an emergency. The session will also cover routine inspection procedures, preventative maintenance practices, and documentation requirements to ensure compliance with safety regulations.

All times are approximate.

4/9/26

2

Maintenance personnel and operators will gain practical insight into identifying potential failures before they occur and implementing maintenance protocols that keep emergency exit systems fully operational and accessible, helping protect passengers and drivers in critical situations.

Presenter: Emanuel Cerda, West Coast CSR, Temsa North America, Inc.

2:30 pm – 4:30 pm Educational Session IV – **Operators/Staff - OSHA 300 Demystified: What Operators Must Track, and Why** - OSHA recordkeeping doesn't have to be confusing—or intimidating. This session breaks down the OSHA 300 Log in plain language, giving motorcoach operators a clear understanding of what incidents must be recorded, what does not belong on the log, and why accuracy matters. Attendees will walk through real-world scenarios, common mistakes operators make, and best practices for maintaining compliant, defensible records. Whether you oversee safety, operations, or the entire organization, this session will help you reduce risk, avoid costly errors, and approach OSHA reporting with confidence.

Presenter: Jeremy Ketchum, Region 2 Consultation Safety Supervisor, Washington State Department of Labor and Industries

3:30 pm – 5:00 pm Coach/Mfg's Presentations – Operators/Staff

4:00 pm **Mechanics return to the hotel**

5:00 pm **Board the bus at hotel for the evening activity**

5:30 pm **Dinner/Activity – Top Golf** - The premier entertainment destination in Renton, WA. Enjoy year-round comfort in our hitting bays with cooling fans in the summer and heated bays in the winter, all with HDTVs in every bay and throughout our sports bar and restaurant. Using their complimentary clubs or your own, aim at the giant outfield targets, and our high-tech balls will score themselves. Dinner is included in the fee

THIS IS AN OPTIONAL EVENT, BUT YOU MUST REGISTER AND PAY FOR IT SEPARATELY – NOT INCLUDED IN THE REGISTRATION FEE. \$65.00 PP

7:00 pm **Board the Bus for the return trip to the hotel**

Wednesday TENTATIVE SCHEDULE

April 22, 2026

Breakfast at the hotel on your own

9:30 am - 11:30 am Active Shooter Session Table Top at MTR Western

12:00 pm – 1:00 pm Lunch TBD

Sponsored by: Motor Coach Industries (MCI)

1:00 pm – 2:00 pm **TSA Active Shooter Session Demonstration & Hot Wash**
A TSA-led, transportation-focused active shooter demonstration highlighting response coordination, communication, and decision-making. The session concludes with an interactive hot wash reviewing lessons learned and practical preparedness strategies motorcoach operators can apply to enhance passenger and employee safety. (Tentative)

-Departures-

All times are approximate.

4/9/26

3